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# QUALITY POLICY STATEMENT

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It is the policy of Munro Building Services Ltd to provide products and services that fully and consistently meet the requirements of our customers, both now and in the future.

We are committed to:

- Maintaining a Quality Management System that meets the requirements of ISO 9001;
- Establishing Objectives & Targets to enhance customer satisfaction through the continuous improvement of our systems & processes;
- Continually improving the effectiveness of our managements systems by monitoring the system and undertaking management reviews;
- Providing adequate resources to support this policy i.e. people, training, equipment and work place facilities;
- Identifying and mitigating, where possible, risks that may impact on the effectiveness of the Quality Management System;
- Identify potential business opportunities and exploit these to the benefit of the business.

This policy document will be reviewed annually.

Signed:

16<sup>th</sup> Feb 2017

Mr Steve Barry - Managing Director

